

Need health plan account information at your fingertips?

Log on now!

online access

to your CareFirst BlueCross BlueShield National Account Information

Imagine, having your health plan account information available to you at the click of a mouse. "My Health Care Benefits Online," at www.HCBO.com, offers completely secure, password-protected Internet access to the personal health plan account information that you need most. No waiting on hold – just the answers you need. Just create your own account and instantly, you'll have real-time access to information on your claims, eligibility, network providers and more.

Visit www.HCBO.com for features such as:

- **Claims**

View your claims status:

- current and previous claims
- claim payment information
- claim summary
- claim detail

- **Eligibility**

- eligibility status (effective dates)
- coverage (medical, dental, vision)

- **Downloadable Forms**

Download your own claim forms, and more.

- **Network Providers**

Locate participating doctors and hospitals in the BlueCross BlueShield National network.

- **Coordination of Benefits**

Update your coordination of benefits information online.